

Department: Social Science

Date: 12/11/08

I. Course Name Case Management
Course Prefix and Number: HUS 103
Credit Hours: 3 Contact Hours: 3

Catalog Description: This course focuses on the case management process. Students develop a basic understanding of the primary concepts and process of case management. Attention is paid to documentation, the interview, developing a service plan, managing information, networking, monitoring services, referral and successful termination and discharge.

Prerequisite: HUS 102

II. Course Outcomes and Objectives

Learning Outcomes

- How learning outcomes will be addressed.
- Students will develop their writing skills working with case management forms, writing intake interviews, completing written case evaluations and completing written assignments.
- Students will develop their oral communication skills through group discussion, case presentation, and practice interviews.
- Students will develop their reading abilities through critically reading articles, the textbook and case studies.
- Problem solving is an integral part of case management and will be practiced throughout the course as students focus on assessment, developing service plans and monitoring services.
- Ethics and values will be addressed through the study of ethical standards for the profession and discussion of ethical dilemmas.
- Using the textbook, case studies, professional journals and accessing information electronically will address how to seek, find, evaluate and use information.
- Developing professional competency will be addressed throughout the course as the basic principles of case management and the skills to practice case management are studied and practiced.

Relationship to Academic programs and curriculum:

Case Management will be a required course in the Human Service degree program. It will be the second course in the sequence.

College competencies addressed by the course:

Writing, oral communication, reading, problem solving, ethics/values, information resources and professional development are the competencies addressed in the Case Management course.

III. Methods of Instruction

Types of Course materials

Textbook, articles, handouts, case management forms, video-clips.

Methods of instruction

Lecture, discussion, use of case studies, interview simulations and role playing, student presentation, viewing and discussing video recordings.

Assessment measures

Upon completion of the course students will have a basic understanding of case management principles and a basic skill level in using interpersonal communication and case writing tools used in case management.

Methods of Evaluation

Grading will be based upon tests, assigned work, oral presentation, role playing simulations and demonstration of basic case management skills.

IV. General Outline of Topics covered

Definition and responsibilities.

Ethics.

Cultural competence.

The intake interview.

Recording and documentation.

Assessment.

Developing goals and objectives.

Developing a service plan.

Monitoring services.

Networking.

Referral.

Successful termination and discharge.